Crumdale Advocates

Are you looking for a cost-sensible, high value provider for a *non-urgent* procedure?

Call Your Care Advocacy Center.

Need help understanding your medical benefits?

Are you looking for an in-network specialist?

Was your medical procedure billed correctly?

Call Your Care Advocacy Center.

Monday-Friday 8:00-5:00CST

Call **855-255-7060** or email at **AskMe@CareAdvocacyCenter.com**



What's Care Advocacy?

Care Advocates help you find high value, cost-sensible providers for <u>non-urgent</u> services, saving you time and money.

Reach out to your Care Advocate for services such as:

- MRI
- CT Scan
- Colonoscopy
- Orthopedic procedures
- Other out-patient surgeries





How it works...

Step 1

Visit your Provider or Specialist

Step 2

Ask your Provider to send a copy of the order to your Care Advocate

- Providers can fax order or referral to **855-860-3123**
- Email it to AskMe@CareAdvocacyCenter.com

Step 3

Contact your Care Advocate

- Call 855-255-7060
- · Confirm the order was received.
- Research takes 3 business days to complete.

Step 4

Review High Value Service Option Report

- Review the options.
- Discuss with your Care Advocate to get any questions answered.
- Make a decision and proceed with your Care Advocate to next step

<u>Step 5</u>

After your procedure

Submit completed survey

Have Benefit Questions?

Benefits Support can guide you through your benefit plan by:

- Answering any benefit questions
- Researching billing issues
- Explaining your Explanation Of Benefits (EOB)
- Finding an in-network provider
- Connecting you with other benefit programs

